

Access to the patient portal will require an email address. If you do not have an email address, please inform the staff and we will help get you set up for one before your visit.

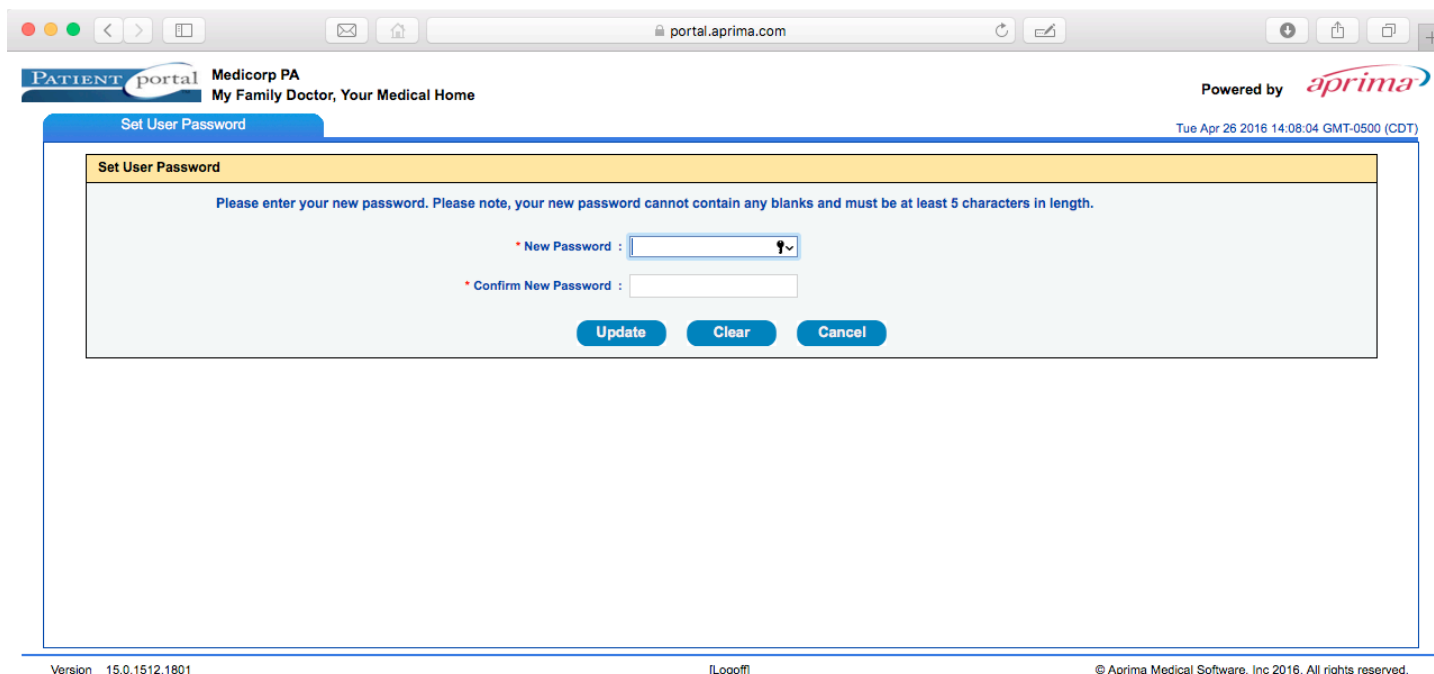
How to register for the patient portal:

1. Before your next appointment, provide our office with your email (which will be your **username**), and you will be provided with a **temporary password**.
2. You will receive an email from our office that will contain a link to the patient portal (note: make sure to check your SPAM folder if you do not receive this email)
3. Click the link in the email to be taken to the patient portal to enter your account.



The screenshot shows a web browser window with the URL `portal.aprima.com`. The page header includes the Medicorp PA logo and the text "My Family Doctor, Your Medical Home". The main content area is titled "Patient Login Page" and contains a "Patient Portal Login" form. The form has two input fields: "Login ID" with the value `yourpatientportal@gmail.com` and "Password" with masked characters. Below the fields is a "Sign In" button. There are also links for "Reset Patient Portal Password" and "Request Login Assistance". At the bottom of the page, there are sections for "Browser Requirements" and "PDF Viewer Requirements". The footer includes the version number `15.0.1512.1801`, a "[Logout]" link, and the copyright notice "© Aprima Medical Software, Inc 2016. All rights reserved."

4. Once you enter your username and temporary password, you will be prompted to enter a **new password**



The screenshot shows a web browser window with the URL `portal.aprima.com`. The page header includes the Medicorp PA logo and the text "My Family Doctor, Your Medical Home". The main content area is titled "Set User Password" and contains a form with two input fields: "New Password" and "Confirm New Password". Below the fields are three buttons: "Update", "Clear", and "Cancel". The footer includes the version number `15.0.1512.1801`, a "[Logout]" link, and the copyright notice "© Aprima Medical Software, Inc 2016. All rights reserved."

5. You will be asked to Accept the User Agreement

The screenshot shows a web browser window with the URL portal.aprima.com. The page header includes the 'PATIENT portal' logo, 'Medicorp PA My Family Doctor, Your Medical Home', and 'Powered by aprima'. The main content area is titled 'Product and Practice Consent' and contains two sections: 'Aprima Consent' and 'Practice Consent'. The 'Aprima Consent' section contains a paragraph explaining that clicking 'Agree' authorizes the user to view patient records and agree to the terms and conditions. The 'Practice Consent' section contains a longer paragraph explaining that online communications should not be used for life-threatening emergencies and that the practice will maintain electronic security. Below these sections is a checkbox labeled 'I have read the consent form and the above information and I accept the conditions.' and two buttons: 'Agree' and 'Disagree'. The footer of the page shows 'Version 15.0.1512.1801', '[Logoff]', and '© Aprima Medical Software, Inc 2016. All rights reserved.'.

6. You will be asked to select 3 security questions (highly recommended)

The screenshot shows a web browser window with the URL portal.aprima.com. The page header includes the 'PATIENT portal' logo, 'Medicorp PA My Family Doctor, Your Medical Home', and 'Powered by aprima'. The main content area is titled 'Account Security' and contains a section for 'Update Security Questions'. This section includes a paragraph explaining that the user should select and answer three security questions to be used for password resets. Below this are three security questions, each with a dropdown menu and a text input field: 'Where did you first meet your spouse?' (Highschool), 'What was your high school's mascot?' (Bear), and 'Who was your closest childhood friend?' (Mary). At the bottom of the section are 'Update' and 'Clear' buttons. On the left side of the page is a sidebar menu with various options including 'Name Last Name', 'Patient Dashboard', 'Message Center', 'Patient Appointments', 'Questionnaires', 'Patient Chart', 'Complete Chart (PDF)', 'Education Material', 'Prescription Refill', 'Continuity Care Document', and 'Change Password'. The footer of the page shows 'Version : 15.0.1512.1801', '[Logoff]', and '© Aprima Medical Software, Inc 2016. All rights reserved.'.

7. You are now registered for the My Family Doctor Patient Portal!!!

Please follow the links below for viewing other manuals on how to:

- [Send us a message](#)
- [Request a prescription refill](#)