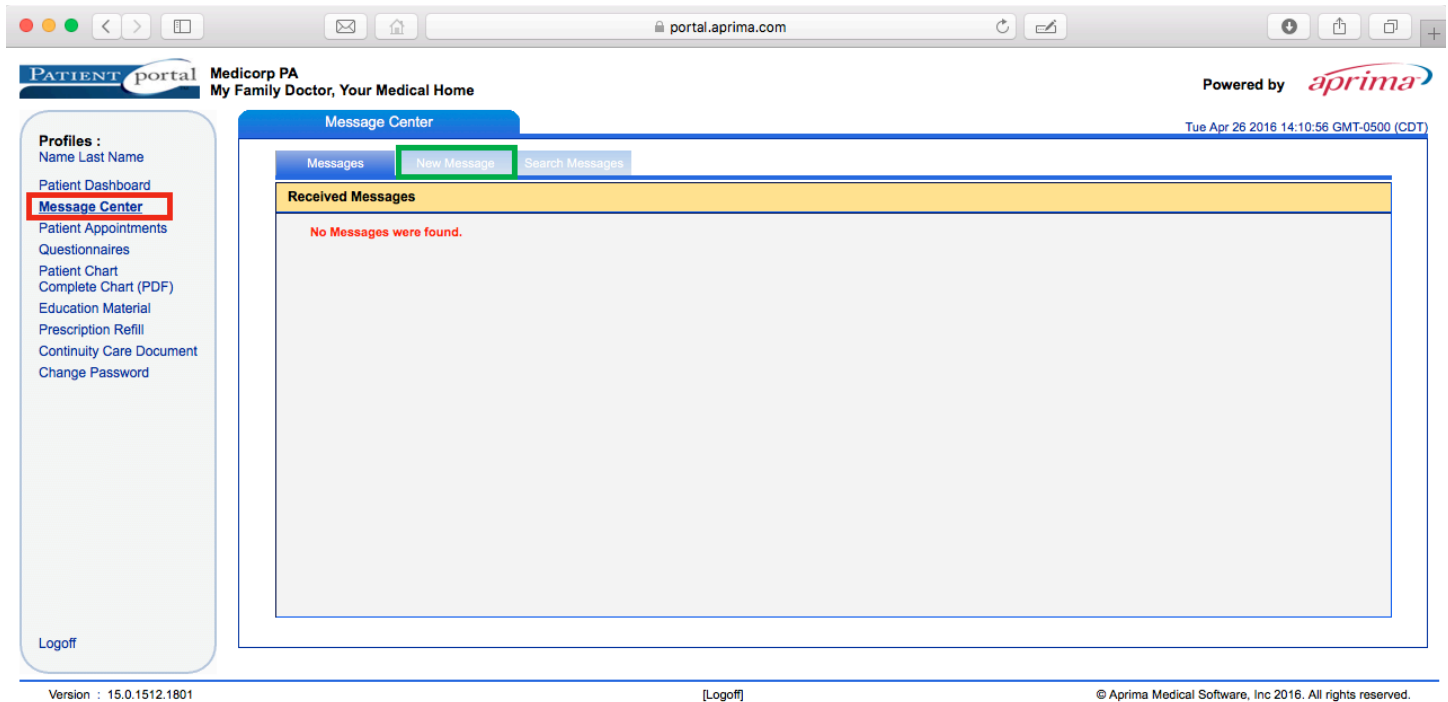


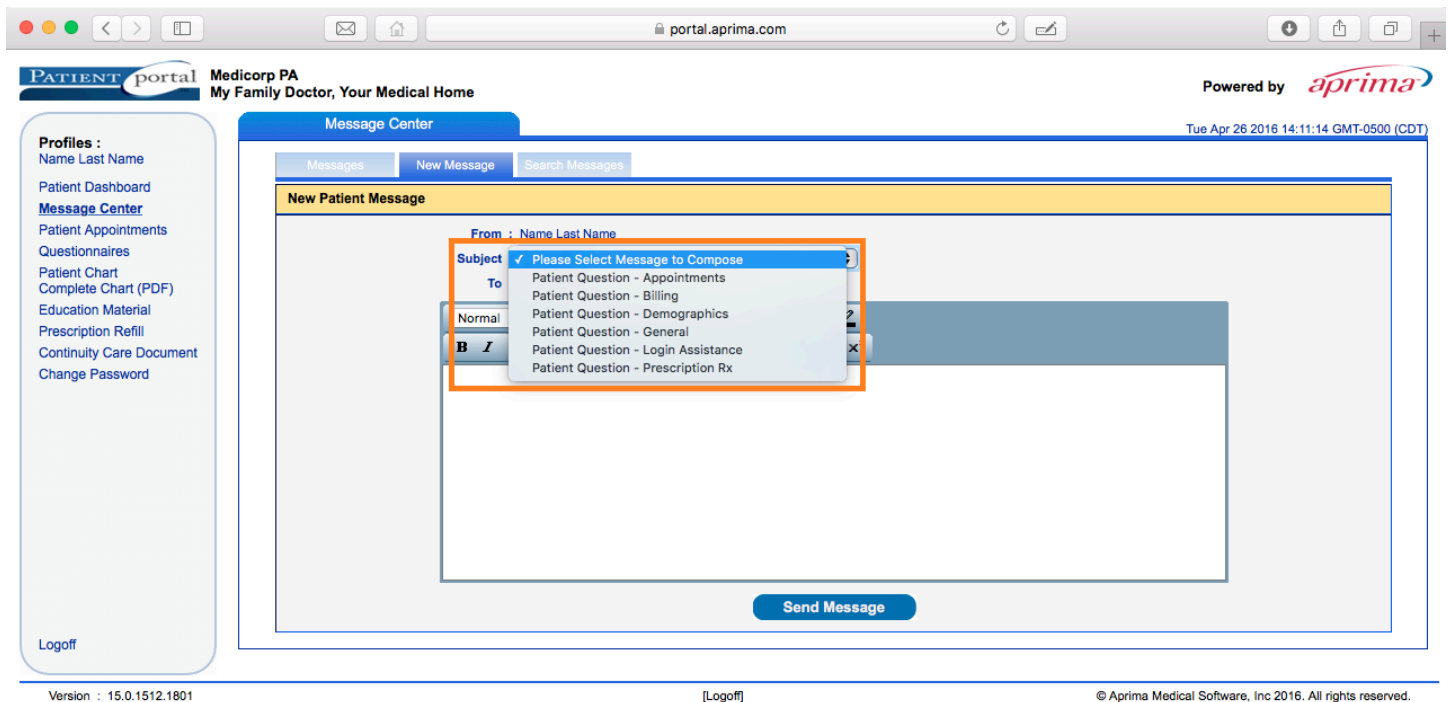
Sending us a Message

1. Enter the patient portal
2. Go to **Messages Center** then click **New Message**.



The screenshot shows a web browser window at portal.aprima.com. The page header includes 'PATIENT portal Medicorp PA My Family Doctor, Your Medical Home' and 'Powered by aprima'. The left sidebar contains a 'Profiles' section with 'Name Last Name' and a 'Message Center' link highlighted in red. The main content area is titled 'Message Center' and has tabs for 'Messages', 'New Message', and 'Search Messages'. Below the tabs is a yellow header for 'Received Messages' with the text 'No Messages were found.' The footer shows 'Version : 15.0.1512.1801', '[Logoff]', and '© Aprima Medical Software, Inc 2016. All rights reserved.'

3. Select the type of inquiry



The screenshot shows the 'New Patient Message' form in the patient portal. The form has fields for 'From : Name Last Name', 'Subject', and 'To'. A dropdown menu is open over the 'Subject' field, showing options: 'Please Select Message to Compose', 'Patient Question - Appointments', 'Patient Question - Billing', 'Patient Question - Demographics', 'Patient Question - General', 'Patient Question - Login Assistance', and 'Patient Question - Prescription Rx'. The 'Send Message' button is at the bottom of the form. The footer shows 'Version : 15.0.1512.1801', '[Logoff]', and '© Aprima Medical Software, Inc 2016. All rights reserved.'

4. Type your message and click the send button.

The screenshot shows a web browser window with the URL `portal.aprima.com`. The page header includes the "PATIENT portal" logo, "Medicorp PA My Family Doctor, Your Medical Home", and "Powered by aprima". The main content area is titled "Message Center" and features a "New Patient Message" form. The form has fields for "From" (Name Last Name), "Subject" (Patient Question), and "To" (Medicorp PA). A dropdown menu for "General" is highlighted with a blue box. Below the form is a rich text editor with a toolbar containing options for Normal, Font, Size, Bold, Italic, Underline, and other text formatting tools. The text area contains the placeholder text: "If you have a general question you can type it in here and then click 'Send Message'". A "Send Message" button is located at the bottom right of the form. The footer of the page displays "Version : 15.0.1512.1801", "[Logoff]", and "© Aprima Medical Software, Inc 2016. All rights reserved."

We have received your message; waiting time to respond should be no more than 1 business day. As soon as we reply back to you, you will be notified by an email; then you can enter the patient portal again to review our response.